

Message

**From:** Byrne, Eric (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=ERIC.BYRNE]  
**Sent:** 1/18/2012 5:53:47 PM  
**To:** Connolly, Grace (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Grace.Connolly]  
**CC:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]  
**Subject:** RE: T1 Upgrade

Hello Grace,

The T1 MPLS upgrade at the Amherst site was completed recently. UMass has some charges for work on their link from the demarc to our site.

Jim and I were not sure how to direct them. I checked with my boss (Mark Thibault) and he suggested I check with you.

Thanks,

-Eric

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*Eric Byrne  
Systems Engineer  
Information Technology Services  
Massachusetts Department of Public Health  
(413) 586-7525 x3130*

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**From:** Hanchett, James (DPH)  
**Sent:** Wednesday, January 18, 2012 12:00 PM  
**To:** Byrne, Eric (DPH)  
**Subject:** RE: T1 Upgrade

Hi Eric,

I contacted Tom McGuire, he said I should try IT. Who should I contact?

Jim

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**From:** Byrne, Eric (DPH)  
**Sent:** Wednesday, January 18, 2012 11:38 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: T1 Upgrade

Hi Jim,

Sorry, I don't have that info. I would check with Thomas McGuire at the lab.

-Eric

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**From:** Hanchett, James (DPH)  
**Sent:** Wednesday, January 18, 2012 11:34 AM

**To:** Byrne, Eric (DPH)

**Subject:** T1 Upgrade

Hi Eric,

UMass requested an updated Account Number for the work done to upgrade the T1 line. Do you know the Account Number?

Jim Hanchett  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]